

QUALITY POLICY FORMULATION

RISEBA quality policy is based on RISEBA strategy and values - excellence and high quality, openness, cooperation, continuous personal and professional development, socially responsible organization, diverse, comprehensive and multicultural environment.

The RISEBA Quality Policy ensures that:

Students, faculty members, staff and external stakeholders are actively involved in quality assurance, curriculum development, study process and research.

Our highly qualified academic staff members facilitate the development of the creative personality with the help of modern technologies so that it is able to competently and socially responsibly do business and other forms of professional activity internationally.

We are an international and tolerant university, and our employees can offer high quality multi-disciplinary, student-oriented, interactive, academically honest, research facilitating and competence-based education in which business, art and technologies are connected.

Our academic staff members undertake to provide all clients with the best possible services and to adhere to RISEBA's approved core values and operating procedures in their work. The university's working processes are planned, in conformity with best professional practice. The operating process and quality of services are systematically analysed, and the application of the quality assurance system and its continual improvement are ensured. Management regularly reviews the university's performance, the appropriateness of the quality policy and sets objectives for its optimisation.

The Quality Policy is documented, widely circulated, explained and binding on all university staff. In their work, RISEBA academic staff must adhere to the set policy and fulfil the requirements set in the quality assurance system in relation to their duties. The policy is published on the RISEBA website and is easily accessible to staff members, customers and other interested parties.

GOAL AND OBJECTIVES

The purpose of the RISEBA Quality Management System is to meet the requirements of the quality criteria, to ensure the monitoring of these criteria and to implement a continuous improvement process so that the services fully meet the requirements of customers, legislators and supervisory authorities.

RISEBA quality objectives are as follows:

- To train high-level specialists in accordance with market demand and regulatory requirements;
- To strengthen academic quality and freedom;
- To provide competence-based education
- To promote student-centred learning, teaching and assessment
- To promote internal and external customer (student and employee) satisfaction;
- To promote efficiency, competitiveness and flexibility of the university;
- To promote the scientific potential of the university;
- To strengthen academic integrity;
- To improve RISEBA quality management;
- To improve the public image and international competitiveness of the institution.

The university's operating objectives for the current year are reviewed within the parameters of the management report on the basis of the positions set out in the quality policy, the results attained during the previous period, legislative requirements and other relevant information regarding RISEBA.

Quality assurance at the university is achieved, working in accordance with the requirements stipulated in the documentation.